

## 2014 ARBOR HILLS NEIGHBORHOOD SURVEY

Your answers to the following questions can have real impact on improving the performance of the Arbor Hills Association in the future. You can complete this form **online** at the following Survey Monkey link: <https://www.surveymonkey.com/s/LG8SYC6>. **OR**, you can complete, sign, and return **this paper form** to Gabe Cherem, 3255 Dunwoodie Ct. by 5 p.m. on Monday, May 12. **PLEASE COMPLETE ONLY ONE FORM PER HOUSEHOLD.**

The information you provide will be used solely to guide improvements to our neighborhood, and to improve the performance of our Association, our management company, and our contractors. We ask you to provide your name and address at the bottom of the form only to ensure that the responses we receive are valid and not duplicated. We will keep your identity confidential. We really want your honest feedback -- to help us do a better job of serving you!

Please give us your written or typed response to the following four questions in the space provided below.

- 1) In very general terms, what do you **LIKE** the most about living in Arbor Hills?
  
- 2) In very general terms, what do you **DISLIKE** the most about living in Arbor Hills?
  
- 3) What are your suggestions for **IMPROVING THE MANAGEMENT** of Arbor Hills?
  
- 4) What are your suggestions for **IMPROVING THE SENSE OF COMMUNITY AND NEIGHBORLINESS** at Arbor Hills?

Please give us the strength of your opinion on the five issues below. Please **circle one choice** for each question.

- 5) What is your general satisfaction with the performance of the current Arbor Hills Board of Directors?  

<b>no opinion</b>	<b>poor</b>	<b>average</b>	<b>good</b>	<b>excellent</b>
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- 6) What is your general satisfaction with the performance of the current Arbor Hills management company (Your Peace of Mind, Inc.)?  

<b>no opinion</b>	<b>poor</b>	<b>average</b>	<b>good</b>	<b>excellent</b>
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- 7) What is your general satisfaction with the performance of last winter's (2013/2014) snowplowing contractor at Arbor Hills?  

<b>no opinion</b>	<b>poor</b>	<b>average</b>	<b>good</b>	<b>excellent</b>
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- 8) What is your general satisfaction with the performance of the current landscaping contractor (lawn mowing, landscape maintenance of common areas) for the Arbor Hills common areas?  

<b>no opinion</b>	<b>poor</b>	<b>average</b>	<b>good</b>	<b>excellent</b>
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- 9) What is your general satisfaction with the visual appearance (or "curb appeal") of Arbor Hills?  

<b>no opinion</b>	<b>poor</b>	<b>average</b>	<b>good</b>	<b>excellent</b>
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HOMEOWNER NAME (please print) \_\_\_\_\_ ADDRESS \_\_\_\_\_

**THANKS FOR YOUR HELP!**